



September 7, 2010

Batrik Medical Manufacturing Inc's Endoscopy Channel Cleaning Brushes have been sold world wide for over 7 seven years. With well over 1 million units sold we have zero complaints relating to brush/cleaning quality or scope damage. We are so confident that our cleaning brush would not be the source of any channel damage, that we would take responsibility for said damage and have the scope repaired. If the brush end or back end is catching while being inserted into the channel, then this would be an important source of investigation, as cracks in the biopsy channel may already exist and need priority attention.

We absolutely stand behind our product, and if it is proven that our channel brush was the direct source causing damage to your scope, we would repair the scope at our own cost at an independent properly accredited repair facility that is acceptable to your hospital. Batrik cannot be held liable for damages resulting from product misuse, improper size selection, or the re-use of disposable brushes.

Use our Batrik product with confidence knowing it is also one of the finest channel cleaning brushes available on the market. All of us at Batrik sincerely appreciate the opportunity to provide our brushes or any other of our industry leading products.

Sincerely,

A handwritten signature in blue ink, appearing to read "M. Goldberg", with a long horizontal flourish extending to the right.

Mitchell K. Goldberg  
Founder & CEO

**BATRIK MEDICAL MANUFACTURING INC.**

850 Halpern Ave., Dorval, Quebec, H9P 1G6 Canada

Toll Free (800) 661-5432 • T.514.631.7988 • F.514.631.9083 • Web: [www.surgmed.com](http://www.surgmed.com)